



Within an enterprise, huge amounts of structured and unstructured information assets are created, stored, accessed and up-dated. For the enterprise to gain the greatest leverage from its information assets, employees must be able to share and reuse information regardless of format or location. Funnelback Enterprise Search leverages this information by making it all available through a single web interface to authorised users, in a timely, consistent and convenient manner.

Value of Enterprise Search

The volume of enterprise information is growing at a staggering rate. Organisations are trying to deliver more with fewer resources. There is a growing need to avoid duplication of effort and to leverage the information stored within an organisation.

The key value for enterprise search is productivity gains for employees.

- A recent Accenture survey of 1,000 middle managers found they spend as long as two hours a day searching for information and that more than half the information they find during searching is useless.
- The Butler Group claims as much as 10% of a company's salary costs are wasted through ineffective search.
- According to IDC, the amount of information created and copied in 2010 will surge more than sixfold to 988 exabytes (988 billion gigabytes), representing a compound annual growth rate of 57 per cent.

Funnelback Enterprise Search will help boost staff productivity by assisting your employees to quickly and easily find the information they are searching for within your organisation.



Essentials of Enterprise Search

Funnelback Enterprise Search is an effective, high speed, industrial strength search solution that can search your entire enterprise behind the firewall. Our Enterprise Search includes:

Federated Search which accesses many repositories enterprise-wide with a single query. A federated search creates separate indexes for each repository crawled but allows users to choose which repositories they wish to search over. Funnelback can extend across your internet site, intranets, emails, databases and shared network drives, as well as electronic document management systems and portal systems. Funnelback indexes all popular file types and can also integrate with 3rd party file adaptors to reach file formats that are not widely used.

Security controls that restrict access to sensitive information in repositories and business applications to authorised users. Funnelback indexes everything but only returns the results that users have permission to access according to existing access controls. Funnelback also offers collection level security and can be integrated with legacy document level access control systems. Funnelback supports NTLM authentication for searching TRIM and NTFS based shared drives.

Index Freshness to ensure mission critical information is available and up-to-date when searched. Crawls can also be set to update only parts of the index which may have changed since the last crawl and create a balance between freshness and infrastructure load.

Scalability to enable the search service to handle large amounts of information and high query loads. Funnelback can scale up to a centrally indexed service of many millions of documents and runs on a variety of platforms allowing you to leverage off of your existing systems.

Multimedia search across this increasingly prevalent medium found in the information assets of a large and growing number of organisations. Funnelback Enterprise Search can index the metadata and thereby search corporate presentations, interviews, web casts, video meetings and training sessions thus increasing the value of these assets.

Funnelback's key points of difference

The Fluster Clustering Engine provides users with a set of related sub headings (clusters) related to their search query. The clusters are generated on-the-fly by analysing an extended set of search results and use a sophisticated algorithm that allow users to determine query refinement suggestions derived from the site content.

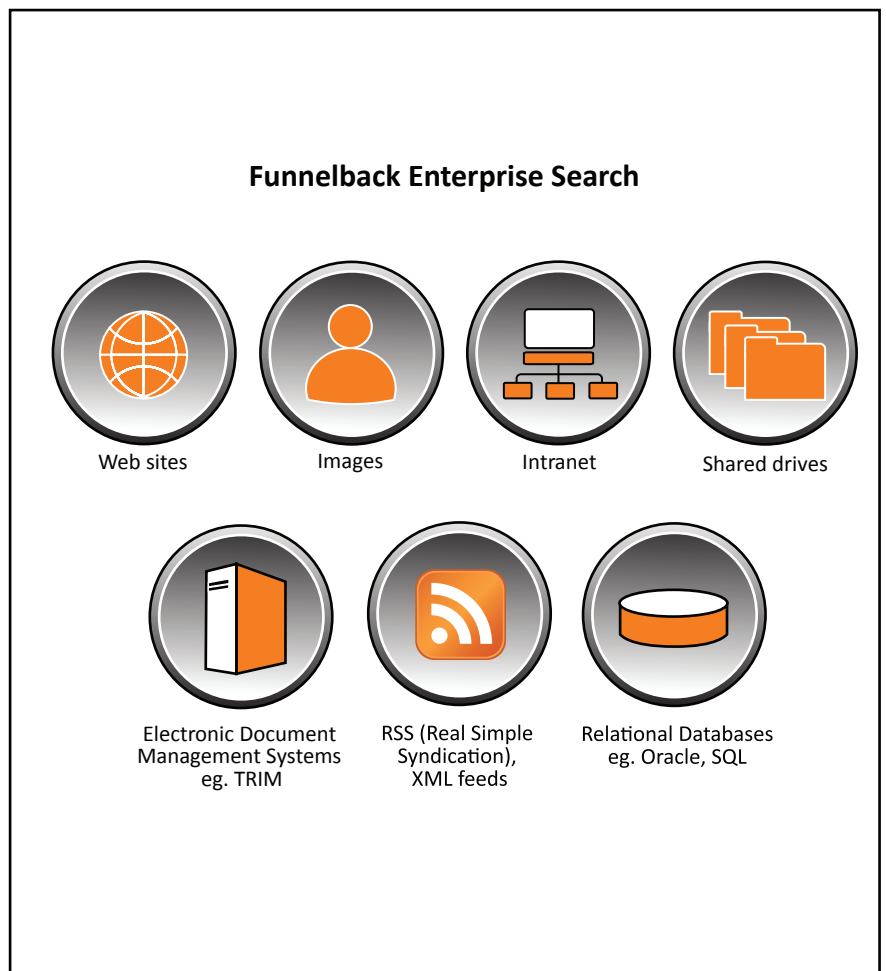
Funnelback Enterprise offers a **high quality and tunable ranking algorithm**. Funnelback search results are created by analysing all of the information available and applying ranking criteria to determine a score which can be tuned to increase the value of search results for your particular environment.

Funnelback can be used as a platform for **developing more complex search applications**. For example multimedia search, (including video, audio and images), related content (e.g. related news stories), e-commerce, geo-spatial search, email based media alerts and plagiarism detection systems.

Additional features

Funnelback Enterprise Search:

- provides a spellchecker, a thesaurus, a 'sounds like' feature, support of phrase searching and stemming (grammatical variations) in addition to key word searching
- provides query tuning and the ability to add featured pages (sponsored links)
- supports a wide variety of languages and document types
- is compliant with Dublin Core and AGLS metadata standards
- creates a valuable diversity of results from different web sites or information types using same site suppression
- provides a customisable, W3C AA compliant user interface
- provides reports, detailing user behaviour and most commonly searched for keywords.



Tailored to your needs...

No matter how large or small your organisation, Funnelback can tailor the solution to your business needs. Funnelback Enterprise Search can cater for organisations with a need to provide search over their website or intranet plus the need for basic database or file share search at a competitive cost. Search solutions for this market are deployed via the search software installed on a client's server.

Funnelback Enterprise Search delivers a sophisticated and flexible search platform that can search across the myriad of data repositories which include web sites, intranet, shared drives, databases and business applications such as SharePoint. Common characteristics of these deployments include a need for document level security and fresh indexes.